



RETURN POLICY:

All returns require Return Authorization # (RA#) or they will be rejected.

No credit will be issued.

In the event of such defects, the Buyer must inform DDC WHEELS (DDC) within the warranty period and fill out the Return Authorization form.

Buyer must inform Seller of the defect immediately and obtain a Return Authorization form and must provide the product's invoice # and date.

Please provide specific reasons as to why the product is defective including all model #s, sources and units used, etc. DDC will need this in order to perform proper testing.

DDC will then review the form and the Buyer must wait until an authorization number is given for the return.

Buyer and seller are both responsible for shipping costs. Buyer is responsible for the cost of return shipping and DDC is responsible for the replacements shipping fees.

Replacements will be provided upon receiving and testing the defective product.

Credit will only be provided in the instance that the products are discontinued or currently out of stock.

Any discrepancies with the shipment must be reported within 24 hours of receiving.

DDC will not accept any overstock returns.

In the case of defective items from drop shipment orders, replacements will be sent out to the Company that placed the order and not drop shipped back to their customer.

Please Note:

1. Shipments w/out RA# will be **refused**
2. All returns must be shipped to DDC, in a secure box with original packaging.
3. Warranty Void if returned products suffer from any of the following conditions:
 - a) Physical Damage; Incomplete Packaging/Disassembled/Tampered Products.
 - b) Items not sold by DDC or insufficient information not presented on this request form.
 - c) Items shipped to DDC without RA # and this form will be rejected.
4. Items not included on this Request Form will NOT be exchanged